

iMDAD Profile Presentation

2023



Our Vision

Create premium Values for well-being Places

01 Create

IMDAD designs, plans and manages properties and services by making them economically, socially, environmentally and technologically sustainable.

02 Values

IMDAD improves the occupancy experience through a balanced connection among people and spaces, between the physical and the digital world.

03 Places

IMDAD designs and plans places and processes by putting people at the center and connecting business, people and things. IMDAD envisages the entire life cycle of facilities from the conceptualization to the disposal, with a direct approach to improving sustainability focusing on the concept of well-being.



About us

Founded in 2003 with the aim of **innovating the Real Estate & FM market** and improving **people's well-being**, IMDAD offers high-level solutions aimed at achieving **Workplace transformation**.

IMDAD works **on physical / virtual convergence**, allowing for places to be more **comfortable, sustainable, and engaging**, improving the quality of life of people and thus their **productivity**.

IMDAD provides **INNOVATIVE SOLUTIONS** developed by **integrating** its own skills within the framework of **consulting, engineering, FM service provision** and **information systems** through **the whole building life cycle** (design, construction, management and disposal).

Consulting

IT Systems

Engineering Services

People & Culture Evolution



Planning

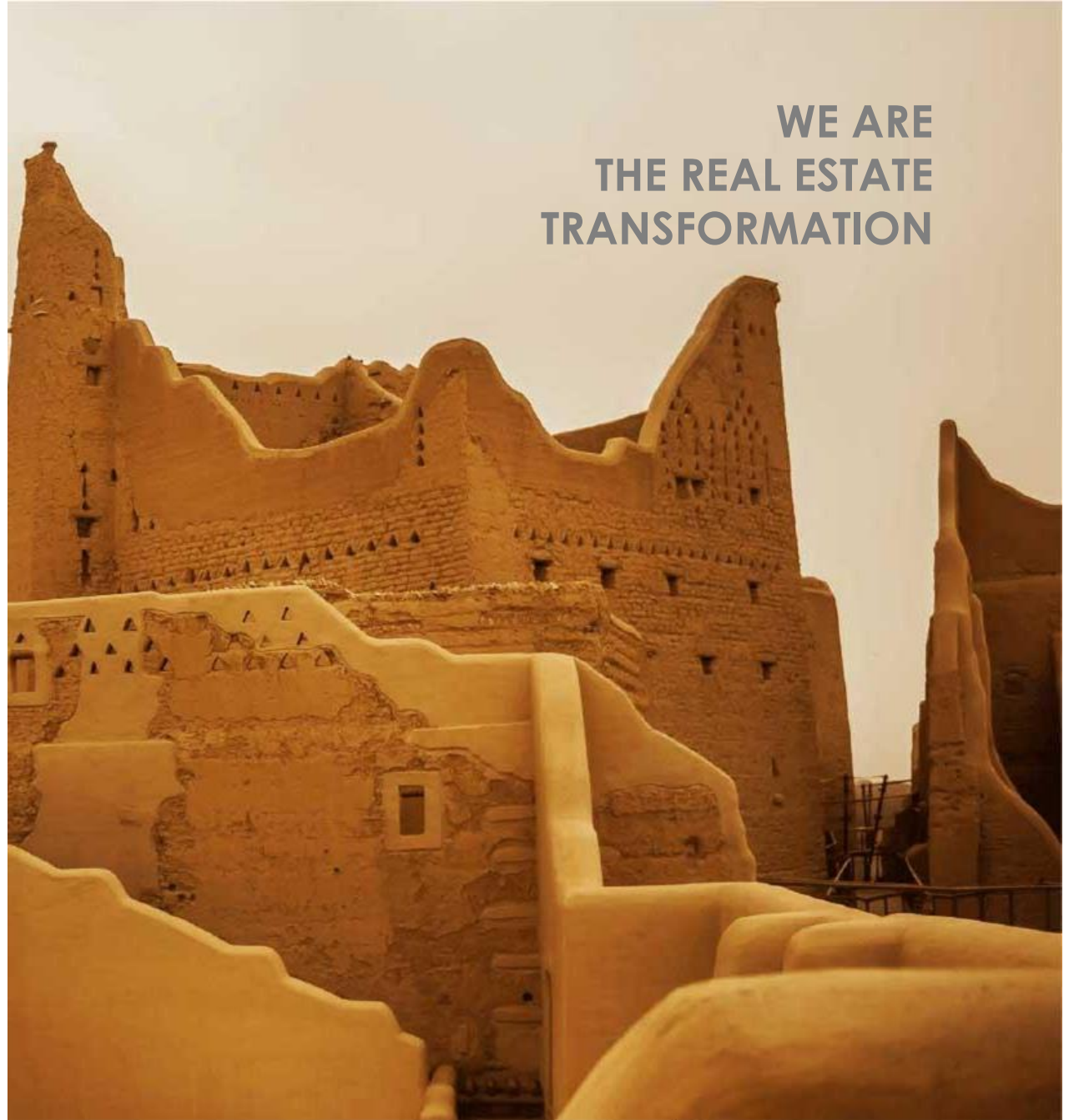
Design

Construction

Operations

Sustainment

WE ARE
THE REAL ESTATE
TRANSFORMATION



iMDAD clients

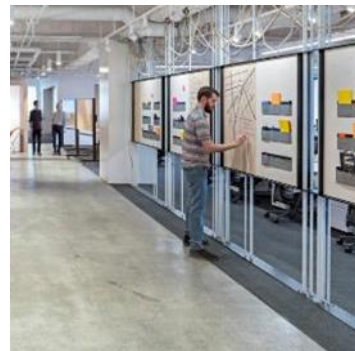


iMDAD support network

An international network to add value to iMDAD solutions



8 Sectors, both private and government



20 years of projects...



...with more than 100 leading Organization



Functional, Sustainable & Smart Workplaces



Hard services

- Life Safety Systems (FAS-FFS).
- Security systems (CCTV-ACS).
- BMS - IOT management systems.
- MEP & Civil works services.
- CAFM & Assets management Solutions.
- Housekeeping.
- Hospitality.
- Catering.



Soft Services

- Information/Help Desk & concierge.
- Indoor & Outdoor Landscape.
- Pest & Rodent control.



Sustainable & Smart Workplace Solutions

- Energy Management & Power Optimization Solutions.
- Sustainable Waste Management & Recycling Services.
- HSE Management.
- Compliance & Risk management.
- Quality Control Systems.
- Smart Building Operating Systems.



Comfort & Healthy Workplace enhanced with smart technologies elevate people productivity & Buildings value.

Asset, Property and Facility



CONSULTING



INTEGRATED SOLUTIONS



ENGINEERING & PROFESSIONAL SERVICES

- FM Strategy – Total Operating Model
- FM Organization – Structure, Supply Chain, Strategic sourcing
- Service Design (business process reengineering, simulations, performance improvement, professional development)
- Advisory (feasibility study, appraisal, transaction services)
- Business process reengineering (BPR) & Strategic consultancy
- Asset registry and Building Condition Assessment (BCA)
- Property portfolio management
- Compliance & risk management
- Capital project management
- Space planning & management
- Property management
- Professional services (technical due diligence, environmental due diligence, audit and survey)

IMDAD supports organizations in strategic and tactical real estate decisions.

The services offered are the result of a deep knowledge in the field: Almost 16 years of experience and engagement to provide state of the art Facility Management.



Energy & Sustainability



CONSULTING



INTEGRATED SOLUTIONS



ENGINEERING & PROFESSIONAL SERVICES

- Strategic Sourcing
- Energy assessment
- Energy auditing
- Energy Service Management
- Integrated building and equipment management systems.
- Green Building
- Green building & ESCO services (energy audit , energy modeling simulation, design and energy performance optimization, LEED or green building certification)
- Smart Energy management
- HSE Services (environmental due diligence, risk analysis, safety management).
- Smart Parking Solutions.
- Virtual Workplace & meeting Solutions.
- ergonomic workplace solutions.

Integrated solutions to decrease the real estate management costs, to increase health and safety in the workplace, to improve the environmental impact and well-being of individuals.



Design & Plan



CONSULTING



IT INTEGRATED SOLUTIONS



ENGINEERING & PROFESSIONAL SERVICES

- Feasibility Study and Conceptualization
- Service design (Logistic flow engineering, Simulations)
- Integrated design solutions (BIM Building Information Modeling)
- Integrated project management solutions (capital budgeting, program management, project management)
- Integrated commissioning, building condition assessment & augmented reality solutions.
- Cost Estimation Solutions,
- Program & Project management, procurement
- Architectural, civil MEP – HVAC design and engineering (design, permitting, work supervision, safety management)
- Topography, technical services
- Place View

IMDAD's expertise and experience, combined with their innovative solutions (BIM, simulations, augmented reality, IOT, BMS, predictive models), ensure to deliver quality projects on time, optimizing buildings for the well-being and comfort of the customer and minimizing additional costs of constructions. Each project is designed in view of the future management and maintenance



People Transformation



CONSULTING

- Employee Journey Analysis
- Delivery and implementation support
- *Working behaviour study*: analysis of people's behavior in working in smart environments and/or with innovative solutions



INTEGRATED SOLUTIONS

- End-to-end change management projects. Measurement of people evolution (design, organization, delivery)
- Indoor and outdoor activities to improve people and team evolution
- Support to facilitate the implementation of innovative solutions in the organization and HR processes (Structure, PPs, professional development)



ENGINEERING & PROFESSIONAL SERVICES

- Technological solutions for People Transformation (e.g. e-learning courses, online surveys)

Every project has an inevitable impact on organizational change. Studies show that people have a natural resistance to change: If people do not change, projects do not work. That is why we have integrated change management skills - the evolutionary leadership - helping people to evolve and overcome their resistance and reach common goals faster.



iMDAD clients



Space
Management
and MOVE

Strategy and
Processes

Contracts
Management

هيئة الهلال الأحمر السعودي
SAUDI RED CRESCENT AUTHORITY



وزارة الحج والعمرة
MINISTRY OF HAJJ AND UMRAH



Training

Facility
Management
Provision

Asset
Valuation and
Building
inspection

Audit and ISO
Certification

iMDAD key Strength



المركز السعودي للعلاج بالجسيمات
Saudi Particle Therapy Center

Managed The
Fist Saudi PPP
project in
Healthcare



ISO9001
ISO14001
ISO41001
ISO45001
Lead Auditor



FM
Technology
Leaders



المركز السعودي لاعتماد المنشآت الصحية
Saudi Central Board for Accreditation
of Healthcare Institutions

CBAHI and JCI
deep
Knowledge



مشروعات
Mashroat

Mashroat
Partnership



الهيئة السعودية للمهندسين



Middle East
Facility Management
Association
جمعية الشرق
الأوسط لإدارة المرافق

FM Training



مدينة الملك فهد الطبية
King Fahad Medical City

Healthcare
Facility
management



جمعية إدارة المرافق السعودية
Saudi Facility Management Association

SFMA
partnership



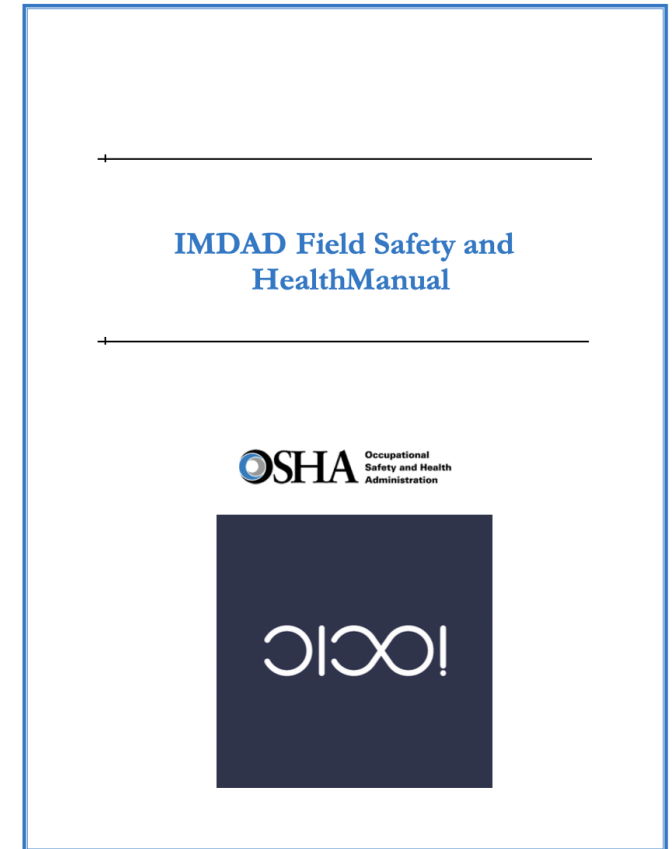
Partnership
with FM
providers



Quality and OH&S

Imdad is driven by quality at work. It is an integral part of all what we do. We have record that we are proud of where we are keeping our work at the optimum level of craftsmanship

OH&S is very important to us at Imdad as we want to keep our valuable asset our employees and our working peers at their best at all times. Prevention is our believe.



Certificates

شهادة
عضوية
مقاول

الهيئة السعودية للمقاولين
Saudi Contractors Authority

طبقا لتنظيم الهيئة السعودية للمقاولين فإننا نشهد بأن
مؤسسة الامداد المميز للمقاولات العامة
رقم العضوية: 127812788
مسجل في عضوية الهيئة حسب الاجراءات المتبعة وقد اعطى هذه الشهادة بناء على ذلك

تاريخ الإصدار: Sep, 2022 20

تاريخ نهاية العضوية 2027 February 23
الرجاء التحقق من صحة وصلاحيه الشهادة عبر زيارة الرابط <https://mugawil.org>

صدرت هذه الشهادة من الهيئة السعودية للمقاولين وتصل ملكا للهيئة ويجب
إعادتها للجهة المصدرة في حال إلغاء العضوية لأي سبب كان
لمزيد من المعلومات عن الشهادة يرجى زيارة موقعنا
www.mugawil.org/ar/contractors أو الاتصال على الرقم +966920000968
جميع الحقوق محفوظة للهيئة
السعودية للمقاولين

م. ثابت مبارك آل سويد
الأمين العام
الهيئة السعودية للمقاولين
رقم الهاتف: +966920000968
البريد الإلكتروني: info@sca.sa
sca.sa

الهيئة السعودية للمقاولين
صبي رقم 3141 طريق أسس بن مالك -
المنطقة
الرياض 13521-8292 المنطقة الغربية
السعودية

رؤية
2030
الهيئة العامة للغذاء والدواء
KINGDOM OF SAUDI ARABIA

وزارة التجارة
Ministry of Commerce
شهادة تسجيل الشركة

الرقم: ١٠١٠١٧٩٦٤١
التاريخ: ١٤٢٣/٠٦/٠٤ هـ

الرقم الموحد للمنشأة: ٧٠٠٢٣٠١٢٣٧
نوعها: ذات مسئولية محدودة
مدة الشركة: ٩٩ سنة
مركزها الرئيسي: الرياض حي النسيم الغربي شارع الزبير بن العوام
ص ب: ٨١٣٢
الرمز البريدي: ١٤٢٣٦
النشاط: لتأجير على بيئات الأنشطة الرجاء مسح الرمز التجاري
رأس المال: ١٠٠٠٠٠٠ ريال سعودي
المديرين: ١- عايض عوض محمد القحطاني
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سلطات المديرين/المديرين: حسب ما نص عليه عقد الشركة

يشهد مكتب السجل التجاري بمدينة: الرياض بأنه تم تسجيل الشركة المذكورة أعلاه بمدينة: الرياض
وتنتهي صلاحية الشهادة في: ١٤٤٥/٠٤/٠٣ هـ بموجب الإصدار رقم: ٦٨٩٥٧٤٠ وتاريخ: ١٤٤٣/٠٦/١٧ هـ

مدير السجل التجاري للشركات: عبد المحسن بن إبراهيم الحمد
التوقيع:

شهادة اشتراك
Membership Certificate

Riyadh Chamber

Membership No. :	125972	125972	رقم العضوية الموحد :
Date of issue:	25/08/2002	2002/08/25	تاريخ الاصدار:
Membership Class :	Third	الثالثة	درجة العضوية :
Riyadh Chamber Certifies			تشهد الغرفة التجارية الصناعية بالرياض بأن
			شركة الإمداد المميز للمقاولات (شركة شخص واحد)
Commercial Registration No.	1010179641	1010179641	مفيدة بالسجل التجاري / الترخيص رقم :
Certificate Expires on	20/10/2022	2022/10/20	ينتهي سريان هذه الشهادة في

يتم التحقق من الوثيقة عبر الرابط <https://mybusiness.chamber.sa> أو تطبيق (سند) للأجهزة المحمولة أو الرقم الموحد دون ادنى مسؤولية على الغرفة عن محتوى الوثيقة.
تعد هذه الورقة من الوثائق الإلكترونية لغرفة الرياض، ويمنع تعديلها أول محاولة العبث بها وتصبح لاغية حال محاولة تعديلها وتعرض صاحبها للملاحقة القانونية.

الخدمات الإلكترونية
E-SERVICES
920004565

Certificates

الموارد البشرية
والتنمية الاجتماعية

شهادة التزام بنظام حماية الأجور

رقم الشهادة : ٢٠٠١٢٢.٧.١.٢١٩
تاريخ الإصدار ١٤٤٣/١٢/١٣ هـ الموافق ٢٠٢٢.٧.١٢ م

اسم المنشأة شركة الامداد المميز للمقاولات شركة شخص واحد
رقم المنشأة: ٢٤٦٣٧٤٣-١
الرقم الموحد ٢٤٦٣٧٤٣-١

تشهد وزارة الموارد البشرية والتنمية الاجتماعية بأن المنشأة ملتزمة بضوابط برنامج حماية الأجور وقد تم منح هذه الشهادة للمنشأة بعد تحقيق نسبة الالتزام المحددة نظاماً للحصول على هذه الشهادة **ولكم تحياتنا...**

إدارة حماية الأجور

تنبيهات:
* صلاحية الشهادة 60 يوماً من تاريخ صدورها.
* أي تعديل أو كسح بالشهادة تعتبر ملغية.
* هذه الشهادة معتمدة من صاحب الصلاحية ولا تحتاج إلى ختم أو توقيع.
* يمكن التحقق من صحة وصلاحية الشهادة عبر الرمز المعرف




تاريخ الإصدار : ١٤٤٣١ / ١٥
تاريخ صلاحية الشهادة : ١٤٤٤ / ١٢ / ١٨
رقم الشهادة : ٢٠٠١٢٢.٥.٨٧٥

اسم المنشأة: شركة الامداد المميز للمقاولات شركة شخص واحد
رقم الملف: ٢٤٦٣٧٤٣-١
سجل تجاري: ١٠١٠١٧٩٦٤١
الصادر من: الرياض

تشهد وزارة العمل والتنمية الاجتماعية بأن المنشأة المذكورة أعلاه حققت نسب التوظيف المطلوبة منها.. وتم منحها هذه الشهادة حسب طلبها (الشهادة معتمدة من صاحب الصلاحية ولا تحتاج إلى توقيع أو ختم)

تجهيز
١- من أجل التحقق من صحة وصلاحية شهادة غير رaffle الرافعة
٢- في أي التفتايف أي عملية تزوير من الشهادة اعلمة تزوير التفتايف من ذلك بخلاف بمعنى لفرفر مقلب خص

Certificates



BQSR

CERTIFICATE

*This is to certify that the
Quality Management System of*

**Al Imdad Al Momayaz Contracting Company
(IMDAD)**
7326 Khalid Bin Al Walid - 4536 Al Hamra Dist - Postal Code 13215
Riyadh - Saudi Arabia

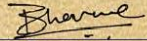
has been assessed and found to conform to the requirements of

ISO 9001:2015




This Certificate is valid for the following scope:

Facility Management, Protection and Inspection Services for Buildings, Cleaning Services for Buildings, Building Maintenance Services, Management of Maintenance and Operation in Buildings and Affiliated Facilities, Buildings Construction and Road Works, Landscaping Services, Security Services, Buildings Safety and Environmental Health Services, City Cleaning, Waste Management Services, Real Estate Development, and Providing related Consultation and Technology.


Certificate No.	:BQSR15599	
Registration Date	:21/05/2022	
Issue Date	:25/05/2022	
Expiry Date	:20/05/2025	
Recertification Date	:20/05/2025	


Director

BQSR QUALITY ASSURANCE PVT. LTD.
Key Location: 125 Broadway, Ste 210 The Pavillion, New York NY 10011, USA
Operations Office: D 003, 104-104, Nisarg Plaza, W/Ad, Pune - 411057. | Web: www.bqsr.com
Accredited by IAS 9199 Sacarn Street, Suite 100, Brea, California 92821, U.S.A.

The website and updated information regarding the present certificate, terms & conditions are on our website. The Certificate is valid for period of 3 years subject to successful annual surveillance audit. This Certificate is the property of BQSR Quality Assurance Pvt. Ltd. & shall be returned immediately when rendered.



BQSR

CERTIFICATE

*This is to certify that the
Environmental Management System of*


**Al Imdad Al Momayaz Contracting Company
(IMDAD)**
7326 Khalid Bin Al Walid - 4536 Al Hamra Dist - Postal Code 13215
Riyadh - Saudi Arabia

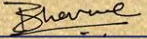
has been assessed and found to conform to the requirements of

ISO 14001:2015




This Certificate is valid for the following scope:

Facility Management, Protection and Inspection Services for Buildings, Cleaning Services for Buildings, Building Maintenance Services, Management of Maintenance and Operation in Buildings and Affiliated Facilities, Buildings Construction and Road Works, Landscaping Services, Security Services, Buildings Safety and Environmental Health Services, City Cleaning, Waste Management Services, Real Estate Development, and Providing related Consultation and Technology.

Certificate No.	:BQSR15600	
Registration Date	:21/05/2022	
Issue Date	:25/05/2022	
Expiry Date	:20/05/2025	
Recertification Date	:20/05/2025	


Director

BQSR QUALITY ASSURANCE PVT. LTD.
Key Location: 125 Broadway, Ste 210 The Pavillion, New York NY 10011, USA
Operations Office: D 003, 104-104, Nisarg Plaza, W/Ad, Pune - 411057. | Web: www.bqsr.com
Accredited by IAS 9199 Sacarn Street, Suite 100, Brea, California 92821, U.S.A.

The website and updated information regarding the present certificate, terms & conditions are on our website. The Certificate is valid for period of 3 years subject to successful annual surveillance audit. This Certificate is the property of BQSR Quality Assurance Pvt. Ltd. & shall be returned immediately when rendered.

Certificates



BQSR

CERTIFICATE

*This is to certify that the
Management Systems of*

**Al Imdad Al Momayaz Contracting Company
(IMDAD)**

7326 Khalid Bin Al Walid - 4536 Al Hamra Dist - Postal Code 13215
Riyadh - Saudi Arabia

has been assessed and found to conform to the requirements of

ISO 41001:2018

Facility Management Systems

This Certificate is valid for the following scope:

**Facility Management, Protection and Inspection Services for Buildings,
Cleaning Services for Buildings, Building Maintenance Services, Management
of Maintenance and Operation in Buildings and Affiliated Facilities, Buildings
Construction and Road Works, Landscaping Services, Security Services,
Buildings Safety and Environmental Health Services, City Cleaning, Waste
Management Services, Real Estate Development, and Providing related
Consultation and Technology.**

Certificate No.	:BQSR15603	
Registration Date	:21/05/2022	
Issue Date	:25/05/2022	
Expiry Date	:20/05/2025	
Recertification Date	:20/05/2025	


Director

BQSR CERTIFICATIONS INC.
Key Location: 182 Broadway St. 210 Hicksville, New York NY 11801, USA
Website: www.bqsr.com




The certification and updated information concerning the structure of the organization is subject to audit. The Certificate is valid for period of 3 years subject to satisfactory annual surveillance audits. This Certificate is the property of BQSR Quality Assurance Pvt. Ltd. and will be returned immediately when demanded.



BQSR

CERTIFICATE

*This is to certify that the
Occupational Health & Safety Management System of*

**Al Imdad Al Momayaz Contracting Company
(IMDAD)**

7326 Khalid Bin Al Walid - 4536 Al Hamra Dist - Postal Code 13215
Riyadh - Saudi Arabia

has been assessed and found to conform to the requirements of

ISO 45001:2018

This Certificate is valid for the following scope:

**Facility Management, Protection and Inspection Services for Buildings,
Cleaning Services for Buildings, Building Maintenance Services, Management
of Maintenance and Operation in Buildings and Affiliated Facilities, Buildings
Construction and Road Works, Landscaping Services, Security Services,
Buildings Safety and Environmental Health Services, City Cleaning, Waste
Management Services, Real Estate Development, and Providing related
Consultation and Technology.**

Certificate No.	:BQSR15601	
Registration Date	:21/05/2022	
Issue Date	:25/05/2022	
Expiry Date	:20/05/2025	
Recertification Date	:20/05/2025	


Director

BQSR QUALITY ASSURANCE PVT. LTD.
Key Location: 182 Broadway St. 210 Hicksville, New York NY 11801, USA
Operations Office: D-002, 104-109, Nisarg Plaza, Wafid, Pune - 411067. | Web: www.bqsr.com
Accredited by IAS 01099 Nauru Street, Suite 100, Brea, California 92821 USA.





The certification and updated information concerning the structure of the organization is subject to audit. The Certificate is valid for period of 3 years subject to satisfactory annual surveillance audits. This Certificate is the property of BQSR Quality Assurance Pvt. Ltd. and shall be returned immediately when demanded.



Khalid Bin Al Waleed Street,
Al Jouhara Center,
Riyadh

Al Naseem District,
Entrepreneur Business
Center, Makkah

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∞!

